

Announcement of Gokin on Preventing Sales Through Unauthorized Channels

Dear Partners and Consumers,

Thank you for your trust and support in Gokin Solar. It has come to our attention that some merchants are selling Gokin Solar photovoltaic modules through unauthorized channels – including e-commerce platforms and offline stores. Products from unauthorized channels have unknown origins, and their quality and after-sales service cannot be guaranteed. This not only poses potential risks to your legitimate rights and interests, but also disrupts the normal market order and affects the service commitments of our authorized partners. To protect consumer interests and maintain a fair and orderly market environment, Gokin Solar Co., Ltd. (hereinafter referred to as Gokin Solar) hereby issues the following statement:

I. Exclusivity of Authorized Channels

All Gokin Solar photovoltaic modules are sold only through official direct sales channels, formally authorized distributors, and authorized EPC partners. We have never authorized any third party to sell, promote, or provide warranty services on e-commerce platforms, offline stores, or other unofficial channels. To ensure product authenticity and reliability, consumers are advised to verify authorized partners through the following official channels:

1. Official website: <https://www.gokinsolar.com>
2. Email: gk@gokinsolar.com

II. Risk Warnings

1. Abnormal Pricing and False Advertising

Products offered through unauthorized channels at prices significantly below market levels may indicate false advertising, poor quality products, or fraudulent activity. Consumers are advised to exercise caution and verify product authenticity.

2. Product Origin and Infringement

Products sold through unauthorized channels have unknown origins and are highly likely to involve counterfeit products, refurbished components, or illegal trademark use. In this regard, Gokin Solar and its authorized partners reserve the right to pursue legal action against any infringement or unlawful activity.

3. Warranty, After-Sales Service and Safety Exemption

In accordance with Gokin Solar's quality assurance policy, any products purchased

through unauthorized channels are not eligible for official warranty, technical support, and after-sales services. The transportation, storage, and installation processes of unauthorized channels are not certified or controlled by our company, which can cause irreversible damage to modules such as micro-cracks, power degradation and hot spots. For any products purchased through unauthorized channels, Gokin Solar will not provide warranty coverage, technical support, or after-sales services for any issues, including but not limited to appearance defects, power degradation and system failure.

We remain committed to protecting customer rights. Any conduct that harms consumer interests, including the sale of counterfeit products, will not be tolerated and will be dealt with in accordance with the law to safeguard customers' property safety and legitimate rights and interests.

III. Compliance Procurement Recommendations

1. Purchase through official authorized channels, sign formal contracts, and request documents such as invoices, warranty cards, and certificates of conformity to ensure product traceability.
2. Upon receipt, verify product authenticity through the Gokin Solar official website or email.
3. Before purchasing, verify the authorization status of the distributor, and refuse to conduct business with unauthorized entities.

Gokin Solar has always been committed to providing efficient and reliable clean energy solutions to global users. Amid market uncertainty, we call on consumers to enhance their awareness of genuine products, purchase through formal channels, reject illegal sales activities, and uphold quality and integrity to maintain a safe and trustworthy photovoltaic industry ecosystem.

Gokin Solar Co., Ltd.
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